J.A.K.K.'S PROPERTY UPKEEP & CLEANING

SNOW REMOVAL TERMS & SERVICE AGREEMENT

Snow removal is a separate service and is not included in standard monthly property-maintenance plans. This agreement applies only to the services selected below.

1. Customer & property information

Customer / Owner: _____ Phone / Email: _____

Service Address: _____ Start Date: _____

Snow Plan: _____ Service Schedule: _____

2. Selected snow plan & service area

Select plan: Basic — $109/month ■ Standard — $159/month ■ Full — $199/month ■

Service areas to clear (driveway, walkway, steps, other): _____

Season/term: _____. Exact included areas and monthly plan price must be confirmed in writing.

Out-of-area surcharge: For properties outside Marshfield, a 6% surcharge applies to the monthly snow plan price only. Marshfield properties pay the listed monthly rate. No 6% surcharge applies to deicing, separate deicing trip fees, extra labor, materials, maintenance, or cleaning.

3. Snowfall allowance, drifts & unmeasurable snow

Each snow-removal plan includes up to **3 inches of documented snowfall accumulation per calendar month**. Additional clearing beyond the monthly allowance is billed at **$50 per hour per person**, based on actual time and workers. This extra-snow charge is not discounted under multi-service bundles.

Wind-blown snowdrifts are excluded from the snowfall measurement used to determine whether the monthly allowance has been exceeded. A drift alone will not trigger hourly charges. Use reliable local weather reports or another appropriate outside source for the property area, rather than the deepest snow on an individual driveway or walkway. Unusual drifting, blocked access, or other conditions that materially increase work may require a separate assessment and customer authorization before extra charges apply.

4. Deicing & pet-friendly ice-melt options

Basic: standard deicing $10 per application. **Standard and Full:** standard deicing is included only on designated areas recorded in the signed agreement after qualifying clearing visits. Pet-friendly ice melt is available on any tier for an additional $5 per application in place of standard ice melt. Actual treatment depends on surface conditions and product directions; neither option guarantees a completely ice-free surface or harmlessness to every pet.

Scheduled visit: No 6% surcharge applies to deicing performed during a scheduled snow visit.

Separate deicing trip: $25 service-trip fee covering up to 30 minutes of on-site service time, plus the applicable application charge. Travel time is not included in those 30 minutes. Additional on-site time beyond 30 minutes is billed at $50/hour/person, calculated proportionately, with customer authorization. No 6% surcharge applies to the separate-trip fee or application charge.

Select: ■ Standard deicing ■ Pet-friendly ice melt (+$5/application) ■ No deicing

Designated deicing areas: driveway / walkway / steps / other: _____

5. Service timing, access & limitations

Service timing depends on storm duration, road conditions, safety, equipment, and route scheduling. No exact arrival time or bare pavement is guaranteed. Customer will identify areas to clear, provide safe access, disclose hazards, and move vehicles where possible. Sanding, hauling, and roof snow removal are excluded unless agreed in writing.

6. Payment & additional work

Monthly snow plan fee: $_____ 6% out-of-area surcharge (if applicable): $_____ Total: $_____

Due date: _____ Extra snowfall clearing: $50/hour/person. Approved non-snow additional labor: $75/hour/person plus materials. Additional work and any subcontractor costs must be disclosed and approved in writing before work begins. Bundle discounts apply only to eligible recurring service charges; extra snowfall charges, additional labor, and materials are excluded unless expressly agreed in writing.

7. Weather, cancellation & limitations

Severe weather, unsafe conditions, equipment issues, road closures, or events outside reasonable control may delay service. Either party may cancel with _____ days' written notice, subject to the written seasonal term and charges for services already performed. Snow and ice may remain slippery after service.

8. Customer acknowledgment & signatures

Customer confirms they reviewed the selected plan, any 6% out-of-area surcharge on the monthly snow plan only, snowfall allowance, extra-snow rate, deicing and separate-trip fees, service areas, exclusions, and terms.

Customer signature: _____ Date: _____

Printed name: _____

J.A.K.K.’s representative: _____ Date: _____